



Older-Dog, Difficult, High-Risk Waiver Form

Client Information:

Client Name: _____

Address: _____

Phone Number: _____

Vet info: _____

Dog Information:

Dog's Name: _____

Breed: _____

Age: _____

Known medical conditions or reason for waiver:

Grooming Session Details:

Date of Grooming Session: _____

Grooming Services Requested: _____

Acknowledgment of Risks for Older and High-Risk Dogs:

I, the undersigned client, understand that grooming older dogs and high-risk/difficult dogs involves specific risks, including but not limited to, accidents, injuries, or increased stress levels. I acknowledge that Toby's Grooming Place LLC and its groomers will take special care and apply additional precautions to ensure the safety and well-being of my older or high-risk/difficult dog during the grooming session.

I, the client, acknowledges that grooms for older or high-risk/difficult dogs are considered *comfort grooms*. Our priority is not achieving a perfect or highly aesthetic look, but rather providing a safe and gentle grooming experience that brings comfort and relief to your pup.

Due to the additional time, attention, and calm environment required for these appointments, Toby's Grooming Place LLC only schedules older and high-risk/difficult dogs on **weekdays**. We do not schedule these appointments on Saturdays in order to maintain a lower-stress setting and provide the focused care they need.

Medical Emergencies:

I authorize Toby's Grooming Place LLC to seek emergency veterinary care at my expense if deemed necessary for the health and safety of my dog. I understand that every effort will be made to contact me in such situations.

Incident Handling and Pricing for Special Care Dogs:

In the event of an incident that may compromise the well-being of the older or high-risk/difficult dog or the safety of our groomers, Toby's Grooming Place LLC reserves the right to stop the grooming session for the benefit of the dog. I understand that, in such cases, the full price of the grooming session will still be charged. This includes situations where the grooming session is stopped due to the dog's behavior, health concerns, or any other unforeseen circumstances.

Additionally, a handling fee may be required for dogs that need additional time, attention, or care due to their condition (e.g., severe matting, behavioral challenges, or health concerns). This fee is necessary to ensure your dog receives the personalized care and extra precautions needed during their grooming session. The fee typically ranges from \$10 to \$20 in addition to your pup's base price, though in certain instances, it may be higher depending on the level of additional care required.

Staying in Car/Premises:

For the safety and comfort of certain dogs, Toby's Grooming Place LLC may request that the dog owner remain in their car throughout the grooming session. This is to ensure that the owner is readily available if needed at a moment's notice. Please check the box if you agree to stay in your car during your dog's grooming session:

I agree to stay in my car during my dog's grooming session

Liability Release:

I release Toby's Grooming Place LLC, its employees, and groomers from any liability for injuries, accidents, or other incidents that may occur during or as a result of the grooming session for my older or high-risk/difficult dog. I understand that grooming can be a challenging experience for these dogs, and I assume all risks associated with the grooming process.

Signature:

By signing below, I acknowledge that I have read and understood the terms of this special care waiver, and I voluntarily agree to its terms.

Client's Signature: _____ Date: _____